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Case Study: Publishing

ESET NOD32 Antivirus

Business Edition

ESET NOD32 Antivirus Protects IOP Publishing from Malware Threats

IOP Publishing has implemented Business Edition ESET NOD32 Antivirus to protect its 400 user network. Citing NOD32's low impact on system resources and independent recognition from Virus Bulletin as its reasons for changing from Sophos to ESET, IOP Publishing is now enjoying the benefits of trouble free anti-virus protection.

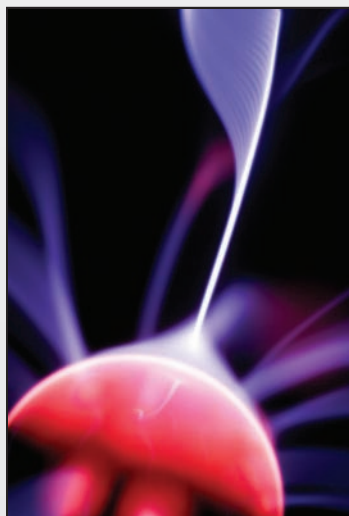
IOP Publishing is the media arm of the Institute of Physics and is responsible for publishing a range of journals, community websites and magazines including Physics World. The work of IOP Publishing reflects the growth and interdisciplinary nature of scientific research and application, from topics as varied as astronomy, mathematics, the biosciences and, of course, physics.

With the vast amount of research that IOP Publishing holds, it is essential that viruses and other types of malware that may potentially destroy or corrupt the data are not able to enter the network. At the same time, this has to be countered with the pressure of ensuring that scientific work is published without delay and IOP Publishing cannot afford to employ a security solution that might hold up workflow processes.

Before switching to ESET NOD32 Antivirus, IOP Publishing was starting to experience difficulties with its current anti-virus and users had started to complain about performance. Although the subsequent version of the product did address some of the issues, user confidence was damaged. Paul Dickens, IT Security Officer of IOP Publishing explains further, "I think a contributing problem was that the anti-virus product we had in place to protect us had outgrown our requirements. Additional functionality had been added during the contract period that we didn't require and in



Paul Dickens



OVERVIEW

● Company

- IOP Publishing

● Pains

- Sophos was heavy on resources, which resulted in performance issues

● Solution

- ESET NOD32 Antivirus

● Results

- Savings on budget
- More memory resources available for other processes
- Users like it so much they purchase ESET to protect their home machines

● Quick Facts

- Technical Institute
- Publishing house of the Institute of Physics



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ESET NOD32® Antivirus

our experience, this took up extra system resources that we would rather allocate to other processes.”

IOP Publishing looked around for an alternative solution and drew up a short list of four products to review. In addition to its own tests, IOP Publishing took into consideration the results of independent testers such as Virus Bulletin. As Paul Dickens noted, ESET NOD32 Antivirus has won more VB100 Awards than any other vendor.

ESET NOD32 Antivirus proactively detects and disables more viruses, trojans, worms, adware, spyware, phishing, rootkits and other Internet threats than any program available. The Business Edition of ESET NOD32 Antivirus offers organisations an incredibly scalable solution, accommodating businesses with anywhere from a few hundred users to hundreds of thousands of seats. Its lightweight design requires less memory and CPU power than comparative products.

“We chose ESET NOD32 for several reasons,” continues Paul Dickens. “Firstly in our tests it used almost fifty percent less memory than Sophos. It focused on anti-virus, spyware and other malicious attacks and didn’t get distracted by adding other functionality such as a personal firewall and application control. Finally, we were also pleased to discover it would cost us less than our current solution. Since IOP Publishing deployed NOD32 Antivirus, we’ve found it very easy to manage and like the fact that it doesn’t bother users with unnecessary notifications, it just gets on with the job it’s supposed to do and allows us to control everything from the central management console.”

NOD32’s Remote Administrator allows IOP Publishing to deploy, monitor and manage all of its machines from a single console, helping to increase antivirus protection effectiveness and reducing corporate security costs. Its remote installation of NOD32 client antivirus systems and easy management of multiple locations allows an entire network of 400 machines to be installed in just a few hours.

The Remote Administrator also protects IOP Publishing by searching for unprotected computers in the network, whilst comprehensive automatic and custom reports on NOD32 antivirus system activities, help to maintain a high level of data integrity.

“Since installing ESET NOD32, our problems with system resources – and with users’ complaints, have disappeared,” concludes Paul Dickens. “Our previous anti-virus agreement allowed users to install the anti-virus for free on their home machines which was appreciated. We don’t have this agreement in place with ESET, but the fact that our users have actually purchased it themselves to use at home is testimony of how effective and easy to use NOD32 Antivirus really is.”

QUOTE:

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– Paul Dickens, IT Security Officer of IOP Publishing



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